



GOVERNMENT OF PUERTO RICO

Department of Health Medicaid Program

February 21, 2023

Managed Care Organizations (MCOs)
Medicare Advantage Organizations (MAOs)
Pharmacy Benefit Managers (PBMs)
Puerto Rico Government Health Plan – Vital

Ref: Important information about the Medicaid Program for Network Providers

The purpose of this communication is to notify the providers of the Puerto Rico Government Health Plan –Vital and those providers that receive Medicaid funds under Medicaid Platino for wraparound services, that as of January 1st 2023, is requesting insurers (MCO's and MAO's) to activate the necessary edits to notify providers of denials related to the registration of the service location(s) where the provider provided the service to the beneficiaries and/or affiliates.

A list is included with the description of the providers that will be validating your enrollment, through information in the applicable claims in the Medicaid Information Management System (MMIS) that will become effective on the date indicated above:

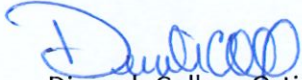
Providers Description
BILLING PROVIDER
RENDERING PROVIDER
ORDERING PROVIDER
REFERRING PROVIDER
ATTENDING PROVIDER
PRESCRIBING PROVIDER
OPERATING PROVIDER
ATTENDING PROVIDER

For the Edits reference see spreadsheet: **Provider Edits Currently Set to Deny 01012022**

Providers not yet enrolled in the PEP should visit www.medicaid.pr.gov/Home/PEP/ for more information and use the PEP link to submit the request. If you have any doubts or questions, you can contact the Puerto Rico Medicaid Program at the PRMP Contact Center at (787) 641-4200 between 8:00 a.m. and 5:00 p.m. Atlantic Standard Time, Monday through Friday or send an email to prmp-pep@salud.pr.gov.

PRMP appreciates your support and commitment in sharing this communication with your entire Provider Network.

Cordially,



Dinorah Collazo Ortiz, Esq.

Executive Director

Puerto Rico Medicaid Program

- c: Carlos Mellado, MD, Secretary of Health
- Edna Marin Ramos, MS, Executive Director of the Administración de Seguros de Salud de Puerto Rico (ASES)